



November 3, 2003

2003-360

Mr. Thomas Dorman, Executive Director
Public Service Commission
P.O. Box 615
211 Sower Blvd
Frankfort, Kentucky 40602-0615

RECEIVED
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PUBLIC SERVICE
COMMISSION

Dear Mr. Dorman

I am having my daughter Judy type this on my behalf. I am 87 years old and do not have the energy to travel to Frankfort for the meeting on the 13th of November.

I became a water customer of Doe Valley in 1991 when my well went bad. I am enclosing a letter from Mr. Helmly giving me permission to connect to Doe Valley. I paid \$500.00 up front for some kind of hook-up fee. Then I paid Mr. Bennett \$900.00 to dig a trench and lay my water line pipes.

I live on a very limited income and can't afford more than what I'm paying for water now.

I don't understand why Doe Valley wants to get rid of me and keep Vulcan Materials Company. I know I don't use near the water they use.

I don't understand why I should go to Meade County for water, or why in order to stay with Doe Valley I have to sign a deed for land I don't want. Please help me.

Edith Harrington



*Letter from
Mr. [unclear]
signing me up.*

Brandenburg, Meade County, KY

Date: December 10, 1991

Water Service: 250 Lakeshore Pkwy.Brandenburg, KYAPPLICATION FOR UTILITIES (WATER)

In consideration that Doe Valley Utilities, Inc. will make available treated potable water for my personal residential use, I agree to the following:

1. To pay to Doe Valley Utilities, Inc. the sum of \$500.00 to pay the cost of (1) extending water service from the Doe Valley water system to the vicinity of the mutual property lines (as agreed), and for (2) installing meter, piping, and anti-backflow device, valves, etc.
2. To pay Doe Valley Utilities, Inc. such metered rates for water services and fees as may be approved by the Kentucky Public Service Commission.
3. To pay, when billed, all charges by Doe Valley Utilities, Inc. and to abide by all rules and regulations regarding water services, as may be approved from time to time by the Kentucky Public Service Commission.
4. To pay, each month, the monthly billings for water service within 15 days after date of billing. Ten percent (10%) interest penalty shall be added after the 25th of the month to past due accounts.
5. I understand that water service may be discontinued at the discretion of Doe Valley Utilities if I fail to pay my monthly bills when due.
6. Present water rates:
 - 1st 3,000 gallons per month - \$7.85 minimum bill
 - Next 4,000 gallons per month - \$2.10 per thousand
 - Over 7,000 gallons per month - \$2.00 per thousand
7. I acknowledge that Doe Valley Utilities, Inc. has furnished this water service as a personal courtesy and I agree not to extend this water service to any person or facility without the express permission of Doe Valley Utilities, Inc.

[Signature]
EDITH HARRINGTON
250 Lakeshore Parkway
Brandenburg, KY 40108
(502) 422-3848